

Terms and Conditions

Welcome to Camden Piercing and Tattoo Studio! By booking or receiving tattoo or piercing services from us, you agree to the following terms and conditions. Please read them carefully.

General Policies

1. Age Restrictions

- You must be at least **18 years old** to receive a tattoo.
- Piercing services are available for individuals aged **16 and above** with valid photo ID.

2. Identification Requirements

- A valid government-issued photo ID (passport, driver's license, etc.) is required for all tattoo and piercing services. No exceptions.

3. Health and Safety

- We prioritise health and safety. All tools and equipment are sterilised, and we adhere to strict hygiene standards.
- If you are unwell or have a medical condition (e.g., diabetes, epilepsy, skin disorders, bloodborne illnesses, or pregnancy), please inform us before your appointment.
- It is your responsibility to disclose any allergies, including allergies to latex or metals.

4. Booking and Deposits

- A deposit is required to secure your tattoo appointment. Deposits are non-refundable but can be applied to rescheduled appointments with at least **48 hours' notice**.
- Failure to show up or provide sufficient notice will result in the forfeiture of your deposit.

5. Cancellations and Rescheduling

- Cancellations or rescheduling requests must be made at least **48 hours in**

advance.

- Deposits are transferable to a new appointment date if adequate notice is provided.

Piercing-Specific Terms

1. Piercing Eligibility

- Certain piercings (e.g., dermals, surface piercings) may have additional eligibility requirements based on anatomy.
- We reserve the right to decline a piercing request if it is not deemed suitable for your anatomy.

2. Aftercare

- Aftercare instructions will be provided at the time of service. It is your responsibility to follow these instructions to ensure proper healing.
- We are not responsible for infections or complications resulting from improper aftercare.

Tattoo-Specific Terms

1. Design Approval

- Custom tattoo designs must be reviewed and approved before your appointment. Minor adjustments can be made on the day, but significant changes may require rescheduling.
- We will not tattoo offensive material.

2. Touch-Ups

- Complimentary touch-ups (if required) are included within **3 months** of your tattoo session. This excludes tattoos that were improperly cared for during healing.

Payments and Refunds

1. Payments

- We accept bank transfers , or cash. Full payment must be made on the day of your appointment.

2. **Refunds**

- We do not offer refunds for tattoos or piercings. All services are final.
- Refunds for deposits are only issued in cases where we need to cancel your appointment.

Client Conduct

1. **Punctuality**

- Please arrive on time for your appointment. Late arrivals may result in rescheduling or reduced session time.

2. **Behaviour**

- Aggressive, abusive, or disrespectful behaviour toward staff or other clients will not be tolerated. We reserve the right to refuse service in such cases.

Liability

1. **Acknowledgment of Risks**

- By receiving a tattoo or piercing, you acknowledge that there is an inherent risk of minor complications such as infections or allergic reactions.
- We are not liable for issues arising from failure to follow aftercare instructions or improper care.

2. **Release of Liability**

- You release Camden Piercing and Tattoo Studio and its staff from all claims, damages, or legal actions that may arise as a result of the tattoo or piercing process.

Updates to Terms

We reserve the right to update these terms and conditions at any time. Changes will be effective immediately upon posting on our website.